



Applicable to Individual and Family Policies that are New\* with effect from 1st December 2013 or Renewing with effect from 1st January 2014 (\*Received on Application Form Version 11/13)

This policy summary does not contain full details and conditions of your insurance, these are located in your GlobalFusion Policy Wording, which controls the final determination concerning eligible coverage, limitations, eligibility and exclusions.

GlobalFusion International Medical Insurance is insured and fully underwritten by Sirius International Insurance Corporation (publ) which is regulated by the Financial Conduct Authority in the United Kingdom. As the Plan Manager for GlobalFusion, IMG Europe Ltd acts as the authorised agent for and on behalf of Sirius International.

#### Type of Insurance Cover

This policy meets the general demands and needs of individuals and families who require International Medical Insurance. Please refer to your insurance certificate, any applicable endorsements and your Policy Wording sections relevant for your selected cover and to check that the product meets your specific demands and needs. The Maternity Cover Add-On (Bronze, Silver, Gold and Gold Plus), Terrorism Cover Add-On, Sports Cover Add-On (Platinum), Global Personal Accident Plan, Global Daily Indemnity— Hospital Income Plan and, Dental Treatment and Vision Care Benefit are optional extra coverage (available only at time of initial application and payment of additional premium(s) required).

#### **Features and Benefits**

Subject to the Terms of Your Plan and if no other limitations or exclusions apply, after deduction of any Excesses and Coinsurance, we will pay the Usual, Reasonable & Customary (URC) Eligible Charges within your selected Geographic Area of Cover, up to the Lifetime Maximum Limit per Insured Person, per Period of Insurance.

Eligible Charges for certain benefits under your Plan are payable only up to a Sub-Limit per Insured Person or per Period of Insurance and/or only up to a Lifetime Limit per Insured Person, as shown in the Schedule of Cover and Excess relevant to your chosen Sub-Plan. All sub-limits are per Insured Person, per Period of Insurance unless otherwise stated. The currency in which you pay your premium being £Sterling, US\$ or €Euros is the currency that applies to your Plan for the purposes of coverage limits and excesses shown in the schedule of cover table below, you cannot change currency at renewal. Alphabetical and numeric headings in the Schedule of Cover and Excesses refer to similarly designated sections of the Policy Wording.

#### **Annual Excess and Co-Insurance**

At time of initial application you may select from a range of Annual Excesses relevant to your GlobalFusion Sub-Plan. The Annual Excess and any amount you have agreed to pay will be shown within your Policy Wording or on your Certificate of Insurance. The Annual Excess is Per Person, Per Period of Insurance as opposed to per condition. Choose carefully as you cannot reduce your Annual Excess at renewal. Each Insured Person will need to satisfy their Annual Excess and any applicable Co-Insurance once per Period of Insurance (12 months), with a maximum of three excesses per family for the Bronze, Silver, Gold and Gold Plus Plans, and two excesses for the Platinum Plan.

#### For eligible expenses:

i) Outside of the USA: Once the Annual Excess is met, GlobalFusion will pay 100% of eligible expenses up to the policy maximum

#### ii) Inside the USA:

## **Out-Patient Treatment**

Within the USA PPO Network

Once the Annual Excess\* is met, GlobalFusion will pay 100% of eligible expenses up to the policy maximum.

\* A 50% reduction is applied to the Annual Excess (up to a maximum reduction of \$2,500 / £1,375 / €1,675)

### In-Patient Emergency Treatment

Within the USA PPO Network

Once the Annual Excess\* is met, GlobalFusion will pay 100% of eligible expenses up to the policy maximum,
 \* A 50% reduction is applied to the Annual Excess (up to a maximum reduction of \$2,500 / £1,375 / €1,675)

#### **In-Patient Non-Emergency Treatment**

Within the USA PPO Network

- Once the Annual Excess is met, GlobalFusion will pay 100% of eligible expenses up to the policy maximum.
- USA Medical Concierge Provider
- Once the Annual Excess\* is met, GlobalFusion will pay 100% of eligible expenses up to the policy maximum.

  \* A 50% reduction is applied to the Annual Excess (up to a maximum reduction of \$2,500 / £1,375 / €1,675)

## In-Patient and Out-Patient expenses incurred in the USA outside the USA PPO Network:

Once the Annual Excess is met: GlobalFusion pays 80% of the next US\$5,000 / £2,750 / €3,350 in eligible expenses, then 100% of eligible expenses up to the policy or coverage maximum under the Silver, Gold and Gold Plus Plans. GlobalFusion pays 90% of the next US\$5,000 / £2,750 / €3,350 in eligible expenses, then 100% of eligible expenses up to the policy or coverage maximum under the Platinum Plan.

#### Pre-Certification for medical necessity

For many of the benefits under your Plan you are required to notify us so that we can verify medical necessity <u>prior</u> to incurring any cost or undertaking any treatment and before being admitted to Hospital (except in an emergency situation in which event we should be informed within 48 hours or as soon as reasonably possible) -See <u>Pre-Certification Section of the Policy Wording for full list and details</u>. Pre-Certification is a general determination of medical necessity and all such determinations are made by us in reliance based upon the completeness and accuracy of the information provided by you or on your behalf at the time of the Pre-Certification. While a Guarantee of Payment (subject to Policy terms and Conditions) may be subsequently issued to a medical provider, Pre-Certification in itself is not a guarantee of payment, assurance, authorisation, verification of coverage, or a verification of benefits.

Subject to all Policy Wording terms, if you comply with the Pre-Certification requirements under your Plan, we will pay eligible charges for the costs or treatment which is Pre-Certified as medically necessary. Failure to comply with Pre-Certification requirements may jeopardise your claim or cover.

#### **Conditions**

- Your Policy Wording contains Conditions within some sections as well as a General Conditions Section. Failure to comply with Policy Conditions may
  jeopardise your claim or cover.
- It is essential that you refer to the 'insurance conditions relating to health' section in the Policy Wording as failure to comply with these conditions may
  jeopardise your claim or cover. If your health changes after you have applied for your Policy and prior to your effective date, you must telephone IMG
  Europe Ltd. On UK +44 (0) 1444 465577 to make sure that your cover is not affected.

Duration: This is a twelve (12) month annually renewable policy - please refer to your Certificate of Insurance for your selected cover and Sub-Plan.

## Geographical Area of Cover: You have three options

- Europe
- Worldwide excluding the USA, Canada, China, Hong Kong, Macau, Japan, Singapore and Taiwan
- Worldwide

... Continued Overleaf





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## ... Continued from Overleaf

<u>Cancellation Period:</u> You have 30 days within which to review coverage and you may cancel if not completely satisfied. You may return your policy documents within 30 days after receipt for a full refund of premium, provided no claim has been made.

<u>Renewal Premiums:</u> Your renewal premiums will be based upon a category applicable to you which takes into account varying factors including, but not limited to your year of inception, age, sub-plan, area of cover, annual excess, citizenship, discounts or loadings based both on claims history and pooled community claims data as well as medical inflation.

#### **Summary Schedule of Cover and Excesses**

The following table is only a summary of available benefits and coverages, and is subject to specific terms and conditions of each specific Sub-Plan concerning eligible coverage, limitations, eligibility and exclusions. Please refer to the GlobalFusion Policy Wording for a complete description (available upon request). Full Cover means up to the applicable Lifetime Maximum Limit per Individual Insured Person and is based upon Usual, Reasonable and Customary (URC) Eligible Charges for the area within which you receive your Treatment or service.

All sub-limit sums insured are the maximum per Person, per Period of Insurance unless otherwise stated	Bronze	Silver	Gold (1 <sup>st</sup> 36 months of continuous coverage)	Gold (Beginning the 1 <sup>st</sup> day of the 37 <sup>th</sup> month)	Gold Plus	Platinum
Lifetime Maximum Limit Per Individual Insured Person	\$2,500,000 £1,375,000 €1,675,000	\$5,000,000 £2,750,000 €3,350,000	\$5,000,000 £2,750,000 €3,350,000	\$5,000,000 £2,750,000 €3,350,000	\$5,000,000 £2,750,000 €3,350,000	\$8,000,000 £4,400,000 €5,360,000
,	_			-	-	
Surgical Opinion, Medical Practitioners, Nurses, Treatment, Services and Supplies routinely provided and Ancillary Charges	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER
·	FULL COVER	\$600 / £350 /€400 per day 240 day Maximum	FULL COVER	Up to \$2,250 / £1,250 / €1,500 per day	FULL COVER	FULL COVER
	FULL COVER	\$1,500 / £850 / €1,000 per day – 180 day per event	FULL COVER	Up to \$4,500 / £2,500 / €3,000 per day	FULL COVER	FULL COVER
Surgery	FULL COVER	20% of Surgery Benefit	FULL COVER	20% of Surgery Benefit	FULL COVER	FULL COVER
Rays, Pathology, & MRI/CT Scans	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER
Medical Equipment	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER
Reconstructive Surgery-following an accident or following surgery for an eligible condition	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER
Consultants, including cover for Chemotherapy and Radiotherapy	FULL COVER	FULL COVER	FULL COVER	Except: Radiation & Chemotherapy Treatments (In and Out-patient) limited to \$10,000 / £5,500 / €6,700 with a \$50,000 / £27,500 / €33,500 Lifetime Limit	FULL COVER	FULL COVER
Physiotherapy			FULL COVER			FULL COVER
						FULL COVER
Transplants	\$250,000 / £137,500 / €167,500 Per	\$250,000 / £137,500 / €167,500 Per	\$1,000,000 / £550,000 / €670,000 Lifetime	\$500,000 / £275,000 / €335,000 Lifetime	\$1,000,000 / £550,000 / €670,000 Lifetime	FULL COVER \$2,000,000 / £1,100,000 / €1,340,000 Lifetime
State Hospital Cash Benefit	\$300 /£165 / €200 Per Night	\$300 /£165 / €200 Per Night	\$300 /£165 / €200 Per Night	\$300 /£165 / €200 Per Night	\$300 /£165 / €200 Per Night	Limit \$300 /£165 / €200 Per Night
Out-Patient Treatment Wellness Renefit			ov nignts	oo nignis	ou nignts	60 nights
Out-Patient Treatment, Wellness Benefit Out-Patient including: Family Doctor, Treatment and Referrals, Specialists and Consultants, X-Rays, Pathology, Diagnostic Tests and Procedures *not dependent upon admission	No Family Doctor Cover  Specialists & Consultants:  Up to \$500 / £275 / €335 Prior to admission*, then  up to	25 Visit Maximum  Maximums Per Visit/Examination: \$70/£40 / €50 Doctor/Specialist; \$60 / £35 / €40 Psychiatrist; \$50 / £30 / €35 Chiropractor; \$250 / £140 / €170	FULL COVER	FULL COVER  Except: \$150 / £85 / €100 Physician Charges Maximum per Visit;  Hospital Charge \$100 / £55 / €67 Co-Pay unless admitted;  Urgent Care Facility - \$25 / £15 / €20 Co-Pay	FULL COVER	FULL COVER
	Nurses, Treatment, Services and Supplies routinely provided and Ancillary Charges Hospitalisation/Room & Board  Intensive Care Unit  Anaesthetist's Charges associated with Surgery Diagnostic Tests and Procedures, X-Rays, Pathology, & MRI/CT Scans Prescribed Drugs, Dressings and Durable Medical Equipment Reconstructive Surgery-following an accident or following surgery for an eligible condition Cancer Tests, Drugs, Treatment and Consultants, including cover for Chemotherapy and Radiotherapy  Physiotherapy Parental Hospital Accommodation Prosthetic Devices Transplants  State Hospital Cash Benefit  Out-Patient Treatment, Wellness Benefit Out-Patient including: Family Doctor, Treatment and Referrals, Specialists and Consultants, X-Rays, Pathology, Diagnostic Tests and Procedures	In-Patient & Day-Patient Treatment  Surgery, Surgeons, Consultants, Second Surgical Opinion, Medical Practitioners, Nurses, Treatment, Services and Supplies routinely provided and Ancillary Charges  Hospitalisation/Room & Board  FULL COVER  Intensive Care Unit  FULL COVER  Intensive Care Unit  FULL COVER  Anaesthetist's Charges associated with Surgery  Diagnostic Tests and Procedures, X-Rays, Pathology, & MRI/CT Scans  Prescribed Drugs, Dressings and Durable Medical Equipment  Reconstructive Surgery-following an accident or following surgery for an eligible condition  Cancer Tests, Drugs, Treatment and Consultants, including cover for Chemotherapy and Radiotherapy  Parental Hospital Accommodation  Prosthetic Devices  Transplants  State Hospital Cash Benefit  Supplied Supplies  State Hospital Cash Benefit  Out-Patient Treatment, Wellness Benefits and Other Covera Cover Specialists and Consultants, X-Rays, Pathology, Diagnostic Tests and Procedures  *not dependent upon admission  In Patient Including:  *not dependent upon admission  In Patient Including:  Specialists & Consultants, X-Rays, Pathology, Diagnostic Tests and Procedures  *not dependent upon admission  In Patient Including:  Specialists & Consultants, X-Rays, Pathology, Diagnostic Tests and Procedures  *not dependent upon admission  In Patient Including:  Specialists & Consultants, X-Rays, Pathology, Diagnostic Tests and Procedures  *not dependent upon admission  In Patient Including:  Specialists & Consultants, X-Rays, Pathology, Diagnostic Tests and Procedures  *not dependent upon admission  In Public Coveration Public Publ	In-Patient & Day-Patient Treatment	Br-Patient & Day-Patient Treatment   Surgery, Surgeons, Consultants, Second Surgical Opinion, Medical Practitioners, Nurses, Treatment, Services and Supplies routinely provided and Ancillary Charges   Hospitalisation/Room & Board	Intensive Day-Patient Treatment   Surgery Su	In-Patient & Day-Patient Treatment   Surgey Surgeys, Consultants, Second Surgical Opinion, Medical Practitioners, Nurses, Treatment, Services and Supplies routinely provided and Anollary Charges   FULL COVER   F





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		following related	Maximum Limit;		Diagnostic Lab		
		Out-Patient			and X-Rays limited		
		Surgery or In-	\$500 / £275 / €335		to \$5,000 / £2,750		
		Patient treatment	Surgery		/€3,350 per Period		
			Intervention		of Insurance		
		: for 90 days after	Consultation;				
		leaving hospital					
			\$300 / £165 / €200				
		Including Pre* &	Lab Tests per				
		Post Hospital:	Examination				
			Maximum Limit				
		\$250 / £140 / €170					
		X-Ray per					
		Examination					
		Maximum Limit;					
		Waxiiiiaiii Liiiiit,					
		\$300 / £165 / €200					
		Lab Tests per					
		Examination					
		Maximum Limit					
		maximan zime					
	Emergency Room Illness,						
	Waived if admitted as an In-Patient or						
2	Day-Patient	No Cover	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER
_	(Additional \$250/£138/€168 Excess if not	INO COVEI	I OLL COVER	TOLLOOVLIN	TOLL COVER	TOLL COVER	TOLL COVER
	admitted)						
3	Emergency Room Accident	No Cover	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER
3	Supplemental Accident Benefit	No Cover	I OLL COVER	\$300 / £165 / €200			
4	очррівінентаї Ассідент репетіт	No Cover	No Cover				\$500 / £275 / €335
4		No Cover	No Cover	per covered	per covered	per covered	per covered accident
_	O. 4 D-4:4 C	FULL COVER	FULL COVER	accident	accident	accident	·
5	Out-Patient Surgery	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER	FULL COVER
1	MRI, CAT Scan	\$600 / £330 /€400	\$600 / £330 /€400				
6	Echocardiography,	Maximum Per	Maximum Per	FULL COVER	FULL COVER	FULL COVER	FULL COVER
	Endoscopy, Gastroscopy	Examination	Examination				
	Colonoscopy, Cystoscopy						
	Cancer Tests, Drugs, Treatment and				FULL COVER		
	Consultants, including cover for				_		
	Chemotherapy and Radiotherapy				Except:		
					Radiation &		
					Chemotherapy		
7		FULL COVER	FULL COVER	FULL COVER	Treatments (in and	FULL COVER	FULL COVER
'		I OLL COVER	I OLL COVER	TOLL COVER	out-patient) limited	TOLL COVER	TOLL COVER
					to \$10,000 /		
					£5,500 / €6,700		
					with a \$50,000 /		
					£27,500 / €33,500		
					Lifetime Limit		
	Prescribed Out-Patient Drugs, Medicines,						Outside USA:
	Dressings and Durable Medical	Up to					FULL COVER
	Equipment	\$600 / £330 /€400					
		Q0007 20007 C100					Inside USA:
		Following and in					FULL COVER and
		relation to			Up to		must use the Out-
		In-Patient			\$5,000 / £2,750 /		Patient Prescription
		Treatment or Out-			€3,350		Drug Card. A Co-
		Patient Surgery			CO,000		Pay:\$20 for generic,
		r allent Surgery					\$40 for brand name
		: for 90 days after					where generic is not
8			FULL COVER	FULL COVER		FULL COVER	available and
		leaving hospital					
							Not Subject to
							Annual Excess or
							Co-Insurance when
							using the Out-
							Patient Prescription
							Drug Card.
							No coverage if the
							Out-Patient
							Prescription Drug
							Card is not used
	Physiotherapy, Homeopathic and		Up to \$40 / £25 /	Up to \$50 / £30 /	Up to \$50 / £30 /	Up to \$50 / £30 /	Up to \$50 / £30 / €35
1	Osteopathic Therapy	Physiotherapy	€30 per visit	€35 per visit	€35 per visit	€35 per visit	per visit
		Only: Relating to					
1		In-Patient	30 visit Maximum	Maximum of 1 visit		Maximum of 1 visit	Maximum of 1 visit
		Treatment, Out-		per day	per day	per day	per day
		Patient Surgery					
				45 visit Maximum	30 visit Maximum	45 visit Maximum	60 visit Maximum
		Up to \$40 / £25 /					
9		€30 per visit			Up to		
1					\$1,000 / £550 /		
		10 visit Maximum			€670		
					per Period of		
1		: for 90 days after			Insurance		
		leaving hospital					
					\$10,000 / £5,500 /		
ı					€6,700 Lifetime		
					Limit		





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10	Complementary Medicine Acupuncture, Aroma Therapy, Herbal Therapy, Magnetic Therapy, Massage Therapy, Vitamin, Therapy, Traditional Chinese Medicine	No Cover	No Cover	Up to \$200 / £110 / €135	Up to \$200 / £110 / €135	Up to \$200 / £110 / €135	Up to \$200 / £110 / €135
11	AIDS/HIV Treatment	No Cover	No Cover	Up to \$5,000 / £2,750 / €3,350 per Period of Insurance \$50,000 / £27,500 / €33,500 Lifetime	Up to \$5,000 / £2,750 / €3,350 per Period of Insurance \$50,000 / £27,500 / €33,500 Lifetime	Up to \$5,000 / £2,750 / €3,350 per Period of Insurance \$50,000 / £27,500 / €33,500 Lifetime	Up to \$5,000 / £2,750 / €3,350 per Period of Insurance \$50,000 / £27,500 / €33,500 Lifetime
12	Home Nursing Care	30 Days Limit: Up to \$150 / £85/	30 Days Limit: Up to \$150 / £85/	Limit 45 Days Limit: Up to \$150 / £85 /	Limit 30 Days Limit: Up to \$150 / £85/	Limit 45 Days Limit: Up to \$150 / £85/	Limit 60 Days Limit: Up to \$150 / £85/
13	Rehabilitation	€100 per visit	€100 per visit  No Cover	€100 per visit Full Cover	€100 per visit Full Cover	€100 per visit Full Cover	€100 per visit Full Cover
13	Extended Care Facility	No Cover		Up to 90 Days	Up to 45 Days Full Cover	Up to 90 Days Full Cover	Up to 180 Days Full Cover
14	ŕ	No Cover	Full Cover Up to 30 Days	Full Cover Up to 90 Days	Up to 90 Days	Up to 90 Days	Up to 180 Days
15	Hospice Care	No Cover	No Cover	Full Cover Up to 180 Days	Full Cover Up to 90 Days	Full Cover Up to 180 Days	Full Cover Up to 180 Days
16	Adult Wellness and Health Check - includes Hearing Test, Sight Test and Vaccinations/Inoculations (Not subject to Annual Excess or Co- Insurance) - After 12 months continuous coverage (6 months on Platinum)	No Cover	No Cover	Up to \$250 / £140 / €170 Available for those 30 years of age and over	Up to \$250 / £140 / €170 Available for those 30 years of age and over	Up to \$250 / £140 / €170 Available for those 30 years of age and over	Up to \$500 / £275 / €335 Available for those 18 years of age and over
17	Child Wellness and Health Check (Under 18 years of age) - includes Hearing Test, Sight Test and Vaccinations/Inoculations (Not subject to Annual Excess or Colnsurance) - After 12 months continuous coverage (6 months on Platinum)	No Cover	3 visits per Period of Insurance Up to \$70 / £40 / €50 per visit	Up to \$200 /£110 / €135	Up to \$200 /£110 / €135	Up to \$200 /£110 / €135	Up to \$400 / £220 / €270
18a	Pre-Existing Medical Conditions – Underwriting/Coverage Options  - Full Medical Underwriting Option*: - After 24 months continuous cover - Declared and Accepted conditions (unless otherwise excluded or terms applied as indicated otherwise in writing) - Flexible Underwriting Option available – refer to Brochure for details.	No Cover	Up to \$5,000 / £2,750 / €3,350 \$50,000 / £27,500 /€33,500 Lifetime Limit	Up to \$5,000 / £2,750 / €3,350 \$50,000 / £27,500 /€33,500 Lifetime Limit	Up to \$5,000 / £2,750 / €3,350 \$50,000 / £27,500 / €33,500 Lifetime Limit	Up to \$5,000 / £2,750 / €3,350 \$50,000 / £27,500 / €33,500 Lifetime Limit	Full Cover  No requirement for 24 months continuous cover
18b	Moratorium Enrolment & Underwriting Option* - After 24 months continuous coverage: subject to 24 months without treatment, symptoms, medication or consultation* - Available to insureds up to age 54	No Cover	Full Cover	Full Cover	Full Cover	Full Cover	Full Cover
	*Coverage in respect of Pr Re			ne of application and ions, terms, condition		rtificate of Insurance	
19	Newly Diagnosed Chronic Conditions	Covered	Covered	Covered	Covered	Covered	Covered
	Mental/Nervous  - After 12 months continuous coverage		Out-Patient Only - See Section B1	Up to \$10,000 / £5,500 / €6,700 \$50,000 / £27,500 / €33,500 Lifetime Limit	Up to \$2,500 / £1,375 / €1,675 25 days In-Patient Limit	Up to \$10,000 / £5,500 / €6,700 \$50,000 / £27,500 /€33,500 Lifetime	Up to \$50,000 / £27,500 / €33,500 Lifetime Limit
20		No Cover		Littik	20 visit Out-Patient Limit at 70% eligible expenses, up to \$75 / £42 / €51 per visit; \$30,000 / £16,500		
	Travel, Transportation and Out of Area				/ €20,100 Lifetime Limit		
С	Benefits	l la ta	He to		l la ta		
1	Emergency Local Ambulance	Up to \$1,500 /£825 / €1000 per event Not subject to Annual Excess or	Up to \$1,500 /£825 / €1000 per event Not subject to Annual Excess or	FULL COVER	Up to \$100 / £55 / €70 per event Not subject to Annual Excess or	FULL COVER	FULL COVER
		Co-Insurance	Co-Insurance		Co-Insurance		





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2	Emergency Evacuation and Transportation To the Nearest Suitable Hospital Facility	Up to \$50,000 / £27,500 / €33,500 Not subject to Annual Excess or Co-Insurance	Up to \$50,000 / £27,500 / €33,500 Not subject to Annual Excess or Co-Insurance	FULL COVER  Not subject to Annual Excess or Co-Insurance	Up to \$250,000 / £137,500 / €167,500	FULL COVER  Not subject to Annual Excess or Co-Insurance	FULL COVER  Not subject to Annual Excess or Co-Insurance	
3	Accompanying Relative, Travel and Accommodation	No Cover	No Cover	\$10,000 / £5,500 / €6,700 Lifetime Limit	\$10,000 / £5,500 / €6,700 Lifetime Limit	\$10,000 / £5,500 / €6,700 Lifetime Limit	\$10,000 / £5,500 / €6,700 Lifetime Limit	
4	Cremation/Burial or Return of Mortal Remains	\$10,000 / £5,500 / €6,700 Lifetime Limit	\$25,000 / £13,750 / €16,750 Lifetime Limit	\$25,000 / £13,750 / €16,750 Lifetime Limit	\$15,000 / £8,250 / €10,050 Lifetime Limit	\$25,000 / £13,750 / €16,750 Lifetime Limit	\$50,000 / £27,500 / €33,500 Lifetime Limit	
4		Not subject to Annual Excess or Co-Insurance	Not subject to Annual Excess or Co-Insurance	Not subject to Annual Excess or Co-Insurance	Not subject to Annual Excess or Co-Insurance	Not subject to Annual Excess or Co-Insurance	Not subject to Annual Excess or Co-Insurance	
5	Remote Transportation  - for additional transport for on-going Treatment once stabilised	No Cover	No Cover	No Cover	No Cover	No Cover	Up to \$5,000 / £2,750 / €3,350 \$20,000 / £11,000 / €13,400 Lifetime Limit	
6	Security & Political Evacuation & Repatriation	No Cover	No Cover	No Cover	No Cover	No Cover	\$10,000 / £5,500 / €6,700 Lifetime Limit	
7	Worldwide Accident & Emergency Out of Area Coverage  (USA Treatment Must Be within PPO Network)	15 Days Maximum	30 Days Maximum	30 Days Maximum	30 Days Maximum	30 Days Maximum	30 Days Maximum	
D	Dental Treatment & Vision Care Benefits							
1	Emergency Dental Due to Accident	Up to \$1,000 / £550 / €670	Up to \$1,000 / £550 / €670	FULL COVER	Up to \$500 / £275 / €345	FULL COVER	FULL COVER	
2	Emergency Dental due to Sudden Unexpected Pain To Sound Natural Teeth	No Cover	No Cover	Up to \$100 / £55 / €70	Up to \$100 / £55 / €70	Up to \$100 / £55 / €70	Up to \$100 / £55 / €70	
	Non-Emergency Dental Benefits  * Refer To Policy Wording/Endorsement for Full Details & Listing	Cov	Optional Add-On Coverage Additional Premium Applies * Coverage is issued via a Dental & Vision Care Coverage Endorsement Sections D1 & D2 above are replaced with:					
1	Emergency Dental Due to Accident			FULL COVER			As above	
2	Emergency Dental due to Sudden Unexpected Pain To Sound Natural Teeth			Up to \$100 / £55 / €70			As above	
	Non-Emergency Dental Sections D4, D5 & D6 Combined: i) Calendar Year Maximum Sum Insured			i) \$750 /£425 /€500;			i) \$750 /£425 /€500;	
3	ii) Dental Annual Excess			ii) \$50 / £30 / €35			ii) \$50 / £30 / €35	
	iii) Maximum Annual Excesses per Family per Calendar Year			iii) 2			iii) 2	
	- After 6 months of continuous cover							
4	Class I Treatment*: - Preventative & Diagnostic - Emergency Palliative Treatment - includes up to two dental check ups per calendar year to include scraping, cleaning and polishing - After 6 months of continuous cover		90% Coverage, Dental Annual Excess Waived					
5	Class II Treatment*: - Radiographs & X-Rays - Oral Surgery & Extractions - Routine Compound Fillings, Restorations, Re-cementing crowns, inlays and bridges & Prosthetic Repairs - Endodontics & Root Canals - Periodontics & Gum Disease - Minor Restorative Services		70% Coverage, after Dental Annual Excess					
6	Class III Treatment*: - Prosthodontic Services including: appliances, bridges, full and partial dentures that replace missing natural teeth that were extracted while the person		afte	50% Coverage, er Dental Annual Exc	ress		50% Coverage, after Dental Annual Excess	





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	is covered with this Plan.  - Major Restorative Treatment including: Crowns, Jackets, gold-related services required when teeth cannot be restored using other filling material.  - After 6 months of continuous cover								
	Vision Care Benefits  * Refer To Policy Wording/Endorsement for Full Details & Listing	Cove	Vision Care Coverage Included — See Below						
7	Vision Care  Not subject to Annual Excess or Co- Insurance  (Benefit payable per 24 months)		Exams – up to \$100 / £55 / €70  Materials – up to \$150 / £85 / €100						
Е									
1	High School Sports Injury		Up to \$20,000 / £11,000 / €13,400						
2	Recreational Scuba	No Cover	No Cover	FULL COVER	FULL COVER	FULL COVER	FULL COVER		
3	Medical Information Service			Not Applicable			Included Included		
4	Global Concierge & Assistance Services		Not Applicable						
5	24 Hour Emergency Helpline			Included			Included		

F	Maternity		
	Maternity - Only available to Female Insureds - After 10 months of continuous cover  *All benefits reduced by 50% for births occurring in the 11 <sup>th</sup> or 12 <sup>th</sup> month of continuous coverage	Optional Add-On Coverage  Additional Premium Applies *	Maternity Coverage Included — See Below
	Maternity Annual Excess	Section F1 & F2: Not subject to Annual Excess or Co-Insurance	\$1,000 / £550 / €670 Maternity Annual Excess (Annual Excess Does Not Apply)
	Lifetime Maximum	*\$50,000 / £27,500 / €33,500 Lifetime Limit	\$50,000 / £27,500 / €33,500 Lifetime Limit
1	Normal Delivery - Including Premature Birth Treatment, Pre, Post and Routine Natal Care	*Up to \$5,000 / £2,750 / €3,350	Included within and up to Lifetime Limit
2	C-Section C-Section	*Up to \$7,500 / £4,125 / €5,025	Included within and up to Lifetime Limit
3	New born Baby Wellness - Not subject to Annual or Annual Maternity Excess or Co-Insurance - for the first 12 months of life	\$200 /£110 / €134	\$200 /£110 / €134
4	Cover for Newborns including non- hereditary birth defects and congenital abnormalities	*Up to \$250,000 / £137,500 / €167,500 for the first 31 days	Up to \$250,000 / £137,500 / €167,500 for the first 31 days

## ...Refer Overleaf for:

- Terrorism Optional Add-On Coverage (Platinum)
- Sports Optional Add-On Coverage (Platinum)
- Annual Excess Options and Co-Insurance

... Continued Overleaf





Applicable to Individual and Family Policies that are New\* with effect from 1st December 2013 or Renewing with effect from 1st January 2014 (\*Received on Application Form Version 11/13)

## ... Continued from Overleaf

Additional Optional Add-On Coverages								
(Upon selection at initial Application and subject to additional premium)	Bronze	Silver	Gold (1 <sup>st</sup> 36 months of continuous coverage)	Gold (Beginning the 1 <sup>st</sup> day of the 37 <sup>th</sup> month)	Gold Plus	Platinum		
Terrorism Coverage Add-On Increases coverage from \$10,000 / £5,500 / €6,700 Lifetime Limit to:		Not Applicable						
Sports* Coverage Add-On i) Listed Extreme Sports ii) Amateur Sports		Not Applicable						
*Non-Professional						ii) \$10,000 / £5,500 / €6,700 Lifetime Limit		

				T							
Bronze	Silver	Gold (1 <sup>st</sup> 36 months of continuous coverage)	Gold (Beginning the 1 <sup>st</sup> day of the 37 <sup>th</sup> month)	Gold Plus	Platinum						
Nil Excess       Nil Exces         \$250 to \$10,000       \$100 to \$1         £138 to £5,500       £55 to £5         €168 to €6,700       €67 to €6				\$250 to \$10,000 £138 to £5,500 €168 to €6,700							
	50% waived (up to a maximum reduction of \$2,500 / £1,375 / €1,675) for: USA PPO Out-Patient & Emergency In-Patient Treatment & Non-Emergency In-Patient USA Medical Concierge Provider Treatment										
	3 x Individual Annual Excess										
	YES										
	No Co-Insurance										
	No Co-Insurance										
20% of the next \$	10% of the next \$5,000 / £2,750 / €3,350 / / eligible expenses after the Annual Excess, thel No Co-Insurance to the overall maximum per Period of										
	Bronze  20% of the next \$	50% waived USA Non-Emerg	(1st 36 months of continuous coverage)  Nil Excess \$250 to \$10,000 £138 to £5,500 £168 to €6,700  50% waived (up to a maximum re USA PPO Out-Patient & E Non-Emergency In-Patient USA 3 x Individual Annual Excess  YES  No Co-Insurance No Co-Insurance	(1st 36 months of continuous coverage)  Nil Excess \$250 to \$10,000 £138 to £5,500 €168 to €6,700  50% waived (up to a maximum reduction of \$2,500 / £0 USA PPO Out-Patient & Emergency In-Patient Non-Emergency In-Patient USA Medical Concierge Fax Individual Annual Excess  YES  No Co-Insurance  No Co-Insurance	(1st 36 months of continuous coverage)  Nil Excess \$250 to \$10,000 £138 to £5,500 €168 to €6,700  50% waived (up to a maximum reduction of \$2,500 / £1,375 / €1,675) for: USA PPO Out-Patient & Emergency In-Patient Treatment & Non-Emergency In-Patient USA Medical Concierge Provider Treatment  3 x Individual Annual Excess  YES  No Co-Insurance						

## Significant or unusual exclusions or limitations

• Requirements for Eligibility of this Cover :

Non-USA citizens must comply with at least one of the following conditions - see General Conditions section of the Policy Wording:

- (A) You must not be present in the USA at the time of the Effective Date (or on the Renewal Date); or
- (B) You must plan to be located outside of the USA for at least 180 days during each Period of Insurance. But if you are located inside the USA as at the Effective Date (or on Renewal Date), you must plan to be located outside of the USA for at least 180 days during each Period of Insurance; or
- (C) If you are located inside the USA at the Effective Date (or on the Renewal Date): You must not be eligible for any other medical insurance which is available to persons similarly situated and located within the USA and you must provide us with an Affidavit of Eligibility.

**United States Citizens** i) must be located outside of the USA as of the Effective Date (or Renewal Date); and ii) must arrange to reside outside of the USA for at least 180 days during each Period of Insurance (12 months) – **see General Conditions section of the Policy Wording.** 

If you are a citizen of the USA, who has purchased Area 3 Worldwide as your Geographic Area of Cover, and you return to the USA, cover under your Plan will be terminated automatically when the time you spent in the USA during one Period of Insurance (12 months) exceeds 180 days.

If you are no longer respectively eligible under the above Eligibility section as either a Non-USA Citizen or USA Citizen, then your plan will automatically terminate.

- The Bronze, Silver, Gold and Gold Plus Plans do not cover certain conditions which manifest themselves or involve procedures which take place or are recommended during the first 180 days of coverage, beginning on the effective date and are subject to the waiting period and other limitations of coverage described above.
- These are: allergies; asthma; any condition of the breast or prostate; tonsillectomy; adenoidectomy; haemorrhoids or haemorrhoidectomy; any
  disorder of the reproductive system; hysterectomy; hernia; intervertebral disc disease; gall stones; or kidney stones see Exclusions section of the
  Policy Wording.
- The Bronze Plan excludes all pre-existing Medical Conditions, irrespective of the Underwriting basis selected at time of application.

... Continued Overleaf



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Applicable to Individual and Family Policies that are New\* with effect from 1st December 2013 or Renewing with effect from 1st January 2014 (\*Received on Application Form Version 11/13)

#### ... Continued from Overleaf

#### General exclusions and limitations

- War risks, military action and Terrorism claims in excess of \$10,000 / £5,500 / €6,700
- Pre-existing conditions in the first 24 months, unless otherwise eligible, declared and accepted under the Platinum Sub-Plan.
- Any charges in excess of what is Usual, Reasonable and Customary
- Any treatment or supplies which are not medically necessary
- Elective cosmetic or plastic surgery
- Injury or illness sustained whilst taking part in hazardous pursuits
- Contraceptive medication or treatment
- Treatment resulting from illegal activities
- Illness or injury which is self-inflicted, or sustained whilst under the influence of alcohol or non-prescribed drugs
- Maternity & Newborn (unless the Insured Person has purchased the Platinum Plan or the optional 'Maternity Add-On Cover' under the Silver, Gold and Gold Plus Plan, benefits only available after 10 months cover)

- Investigational, experimental or research procedures
- Any treatment which is not administered or ordered by a Medical Practitioner, or Treatment received from a relative or family member
- Custodial care
- Weight modification
- Treatment of impotency
- Drug & alcohol abuse treatment
- Organ transplants not specifically listed
- Speech therapy
- Eye surgery, where the primary purpose is to correct nearsightedness, farsightedness or astigmatism
- Organised amateur or professional sports
- Persons HIV+ at effective date

<u>Pre-Existing Condition definition</u>: Any <u>Medical Condition</u> or any chronic, subsequent or recurring complication or consequence associated with or arising from a <u>Medical Condition</u> where:

- 1. Medication (including drugs, medicines, special diets, injections or other forms of medication), advice or *Treatment* was recommended for or received by *You*; or
- 2. You have experienced symptoms; or
- 3. To the best of *Your* knowledge, *You* were aware or should reasonably have been aware *You* had the *Medical Condition*; whether or not the *Medical Condition* has been investigated or diagnosed on or at any time prior to the *Effective Date*, even if disclosed on the *Application* or any claim form or otherwise.

## Claims Notification (See How To Make a Claim Section of the Policy Wording):

To make a claim, send completed claim form and accompanying invoices to:

Claims Dept., IMG Europe Limited, 36-38 Church Road, Burgess Hill, West Sussex, RH15 9AE, United Kingdom.

### Complaints Procedure (see Making A Complaint Section of policy wording for full procedure)

Any complaint you may have should be addressed to one of our customer service advisors at the Plan Manager in the first instance at IMG Europe Ltd. They will try and resolve Your complaint.

Please contact us ...in writing to

IMG Europe Ltd. 36-38 Church Road, Burgess Hill, West Sussex, RH15 9AE, United Kingdom, admin@imgeurope.co.uk ...by phone

Telephone Number: +44 (0)1444 465577

If You are unhappy with the response, You are advised to write explaining the nature of your complaint to the General Manager at Sirius International Insurance Corporation (publ).

We or Our Plan Manager will resolve, or issue a final response to Your complaint within 8 weeks of receiving the complaint.

If You are still not satisfied you may be entitled to refer your complaint to the Financial Ombudsman Service (FOS). Referral to the Financial Ombudsman Service will not affect your right to take legal action.

Full details of addresses and contact numbers can be found on the back page of the Policy Wording.

<u>Financial Services Compensation Scheme (FSCS):</u> IMG Europe Ltd and Sirius International Insurance (publ) are covered by the FSCS, which is triggered when an authorised firm goes out of business. This depends on the type of business and the circumstances of the claim. In this unlikely event you may be entitled to compensation from the scheme. The maximum level of compensation for Non-compulsory insurance claims against firms declared in default **on or after 1 January 2010** is 90% of the claim with no upper limit. Full details are available at <a href="https://www.fscs.org.uk">www.fscs.org.uk</a>

IMG Europe are authorised and regulated by the Financial Conduct Authority (FCA) in the UK.

e-mail: info@imgeurope.co.uk

www.imgeurope.co.uk

<sup>\*</sup> See Policy Wording for a complete list of exclusions and limitations and for all other specific terms and conditions of the plan.